

# Atlanta CPR® Customer Data Sheet

## Print This Page Out, Fill It Out, and Ship It Along With Your Cell Phone

Help us to help you. Provide the following information as best as you can.

NAME \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

CONTACT # (\_\_\_\_) \_\_\_\_\_ ALTERNATE# (\_\_\_\_) \_\_\_\_\_

Who is the manufacturer and what is the model of your phone:

Make: \_\_\_\_\_ Model: \_\_\_\_\_

What is the IMEI or ESN# \_\_\_\_\_

\*The IMEI (International Mobile Equipment Identity) is a 15 digit Code and the ESN is an 11 digit code.

### DESCRIBE PROBLEM(S) WITH YOUR PHONE:

### IMPORTANT:

1. PLEASE DO NOT SEND ANY OTHER ITEMS WITH THE PHONE(e.g. SIM card, SD card, charger, etc) ONLY send the phone, battery and battery door. Atlanta Cell Phone Repair cannot and will not be held responsible for any extra items you send that we do not request.
2. Also important: Please arrange for proof of delivery with your shipper for your records. This will reduce your need to call us to get an update before we have actually gotten very far with our work. Our technicians need to spend their time repairing and testing customer phones; handling PREMATURE customer calls will slow down their progress on your phone and those of other customers. Please understand.
3. Cell phones left with us past 30 days will be disposed of as we see fit. We make every attempt to contact customers who have not arranged to receive their phones; if we have your current contact information (both email and phone number) we will contact you and arrange for delivery of your phone. Be sure the contact information you provide us is current.
4. LIQUID DAMAGED phones are subject to different repair conditions. ALL phones being sent to us are inspected for water damage. You must initial beside the conditions listed below when sending us ANY phone:

\_\_\_\_\_ I understand that my electronic device may have sustained liquid damage and that this may have rendered my phone inoperable or partially operable. I understand that damage caused by liquids has voided my "warranty."

\_\_\_\_\_ I am submitting my equipment to CPR so that they may attempt to repair the full functionality of my device. I assume ALL RISK involved and realize that the condition of my phone may degrade before, during or after the repair process because of damage caused by liquid. I also acknowledge that I may lose any data that is on my phone when I send it in for repair if, in fact, the damage to the device was caused by liquids.

\_\_\_\_\_ I understand that the cleaning, testing, and repair provided to me for my liquid damaged phone by CPR holds no guarantees or warranties.

Please ship to:

**Atlanta Cell Phone Repair Center  
213 Hilderbrand Dr.,  
Sandy Springs, GA 30328  
Phone: 404-236-7370  
Fax: 404-236-2424**

When we get your phone, we will evaluate it and call you with a FREE estimate as quickly as possible.

FREE return shipping applies **ONLY** for phones that we repair for you. If the phone, for any reason, is not repaired you will be charged \$15 for return shipping. Remember it is the estimate ( the evaluation) that is free. Shipping is free **ONLY** if we repair the phone. **Return shipping is \$15 for phones not repaired.**

Thanks for your understanding and for your patronage.

The Staff at Atlanta CPR® Cell Phone Repair

\_\_\_\_\_  
**Signature** **Date**

**WHEN SHIPPING YOUR PHONE PLEASE REMEMBER TO REQUEST DELIVERY  
CONFIRMATION FROM YOUR CARRIER !**

**PAYMENT INFORMATION**

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**CREDIT CARD INFORMATION\*:**     MasterCard     VISA     American Express

Card Number: \_\_\_\_\_ Expiration Date \_\_\_\_\_ CVS Code \_\_\_\_\_

Name as it appears on card: \_\_\_\_\_

\*Note: Credit card information is only required for RUSH Repair Service

We provide FREE estimates. If you choose not to have your phone repaired we will ship it back. If you choose not to have us repair your phone a \$15 shipping & handling fee applies. If you elect not to pay to have your phone returned within 30 days the device becomes our property and we will dispose of it as we see fit.